



EMPIRE TOYOTA

in Oneonta since 1989

Hercules Systems, Inc.
95 West Hills Road
Huntington Station, NY 11746

Attention Valerie,

It has been a year since we installed the Hercules car wash system and I would like to take a moment to thank you for your continuing excellent service.

The system does a great job, and we have had positive feedback from our customers. The assistance from your staff has always been timely and efficient.

Thank you for a great year and we look forward to many more.

Sincerely,

A handwritten signature in black ink, appearing to read "John C. Maine".

John Maine
Service Manager